

WARRANTY

All bikes must be registered within 14 days of purchase either online or by post using the form that is supplied with the cycle or on the Dawes website. Failure to do this will result in the warranty being void.

For 5 years

All rigid steel frames and forks
All rigid Titanium frames and forks

For 3 years

All rigid alloy frames and forks

For 1 year

All suspension frames
All paintwork and decals
All carbon fibre frames and forks

All original parts, suspension forks and rear suspension units unless these parts are covered in service by a UK distributor. (See below)

Non-Dawes branded components

All non-branded Dawes components such as Rockshox, Shimano, Avid and SR Suntour are all covered by the original manufacturer's warranty.

Whenever a fault occurs to a non-Dawes branded product you should contact the UK distributor for that brand to arrange a replacement or repair.

This warranty does not cover

Normal wear and tear
Improper assembly
Improper follow up maintenance

Installation of parts or accessories not originally intended for, or compatible with, the bicycle as sold.

Damage or failure due to accident, misuse, excessive load, abuse or neglect

Labour and transportation charges for part replacement or changeover

This warranty is applicable from the date of purchase for the original owner only, who must produce proof of purchase and register their cycle in order to validate any claim. Claims must be submitted through your original retailer, unless the original retailer is no longer trading or no longer a Dawes dealer. No bike is indestructible and no claims will be accepted for damage due to improper use, competition use, stunt riding, ramp jumping, leaping or similar activities. Our bikes conform to BS 6102/1: 1992 and BS EN 14766:2005 Mountain bicycles, BS EN 14764: City and trekking bicycles, BS EN 14781: Racing bicycles and EN14765: Bicycles for young Children (size 435mm-635mm, seat height to ground).

The company reserves the right to change or amend any specification without notice. All information and specifications within this brochure are correct at time of printing.